Noridian Dial-up Gateway Information

According to Noridian EDI Services, the legacy dial-up gateway, the one that you would logon with your submitter ID as xxxxxxxxx@xxxxxxxxx using the phone number 701-277-2355, is disconnected as of 1/9/17. A replacement gateway using the number 701-277-2356 is available. Simply change the last digit from 5 to 6 before you click on Dial to reach the new gateway.

Your submit ID, alone, will be the logon ID to the new gateway, without the trailing @xxxxxxxxx. You will need a temporary password faxed to you to log on to the new gateway. Upon your first logon to the new gateway, you should change the password using option 3.

We suggest you use the following format for your password:

    Username#mm

For `mm`, use current month (e.g. 01). Each password can be re-used after 6 months. For Username, the first character must be capitalized and the rest small letters. Keep it to 5 characters in length to lessen what you have to type!

If you have not received a fax with your temporary password, you should contact EDI services at 855-609-9960.

The new gateway no longer allows selective downloading of the 999, 277 and 835 files. Instead, each time you select option 2 to download, all files that have not been previously downloaded will now be compressed into one single ZIP file, and will be downloaded to your designated folder.

Simply drag that ZIP file to your ECS folder on the right side of your Download Billing screen, then run the new command Process MediCare EDI ZIP Files under Custom Utilities of your UltraMED welcome menu.

That will process all your 999 and 277 files automatically, with resulting reports in your PDF folder. If the ZIP file contains any 835 files, they will be left in the 835 folder for you to run the Process 835s command to process. We now allow more than three 835 files at a time.

A note of caution – each of the 999, 277 and 835 files can only be downloaded once via the ZIP mechanism, so do not delete a ZIP file until you are convinced that all content of that ZIP file have been processed.

You can create a done folder on the left side of Download Billing, and simply drag the completed ZIP file to that done folder if you wish to save it.

You can also create a done folder within the PDF folder on the right side, and drag all the read pdf files into that done folder, to make it easier to find new reports.